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# Baja Epicurean Experiences

## Terms & Conditions

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These Terms & Conditions are designed to provide clarity, transparency and a seamless experience for all guests traveling with Baja Epicurean Experiences.

### **1. Reservations & Booking Confirmation**

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All experiences, private tours and concierge services offered by Baja Epicurean Experiences are subject to availability at the time of booking.

Reservations are considered confirmed only after receipt of the required deposit or full payment, depending on the nature of the experience.

Because many wineries, restaurants, accommodations and private experiences operate with limited availability, early reservations are strongly recommended.

### **2. Payment Terms**

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A deposit may be required to secure reservations, winery experiences, transportation services, accommodations or custom itineraries.

Final payment deadlines will vary depending on the type of experience, season and supplier requirements.

Bookings made close to the travel date may require full payment at the time of confirmation.

Accepted payment methods may include:

- Credit or debit card
- Bank transfer
- Digital payment platforms approved by Baja Epicurean Experiences



### 3. Cancellation Policy

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All cancellations must be communicated in writing via email.

Suggested cancellation structure:

- More than 30 days prior to the experience:  
Eligible for refund minus any non-refundable supplier fees, winery reservations or administrative costs.
- Between 30 and 15 days prior:  
50 % refund may apply depending on supplier policies and confirmed reservations.
- 14 days or less prior to the experience:  
Non-refundable.
- No-shows:  
No refunds or credits will be issued.

Certain special events, harvest season experiences, private chefs, transportation services or large group reservations may be subject to stricter cancellation policies.

Non-refundable supplier costs may include:

- Winery deposits
- Restaurant reservations
- Transportation fees
- Hotel deposits
- Special event tickets

### 4. Modifications & Changes

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Requests to modify confirmed itineraries, dates, winery visits, transportation services or group size may incur additional costs depending on supplier availability.

While Baja Epicurean Experiences will make every reasonable effort to accommodate changes, modifications cannot be guaranteed once reservations have been confirmed.



## 5. Itinerary Adjustments

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Baja Epicurean Experiences reserves the right to modify itineraries, winery visits, dining reservations, accommodations or routes when necessary, due to:

- Weather conditions
- Winery or restaurant operational changes
- Road conditions
- Safety considerations
- Supplier availability
- Events beyond reasonable control

When possible, alternative experiences of similar quality and style will be arranged.

## 6. Transportation & Timing

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Guests are responsible for arriving on time to scheduled pickups, tastings, dining reservations and experiences.

Delays may impact winery schedules, reservation times and the overall itinerary.

Private transportation services operate according to agreed schedules and additional waiting time may incur extra charges.

Because many roads in Valle de Guadalupe are rural and conditions may vary, travel times are approximate.

## 7. Travel Insurance

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Comprehensive travel insurance is strongly recommended.

Travel insurance may help protect against:

- Trip cancellation
- Medical emergencies
- Travel delays
- Lost luggage
- Unexpected interruptions

Baja Epicurean Experiences is not responsible for costs incurred due to personal emergencies, travel delays, airline cancellations or circumstances outside our control.



## 8. Health, Dietary Restrictions & Special Requests

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Guests are responsible for informing Baja Epicurean Experiences in advance of:

- Food allergies
- Dietary restrictions
- Medical conditions
- Mobility limitations
- Accessibility requirements
- Special celebrations or requests

While we will make every effort to accommodate special requests, fulfillment cannot always be guaranteed by third-party suppliers.

## 9. Guest Responsibility

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Guests are expected to behave respectfully toward wineries, restaurants, transportation providers, hospitality staff and other guests.

Excessive intoxication, unsafe conduct or inappropriate behavior may result in removal from experiences or transportation services without refund.

Guests are also responsible for complying with:

- Local laws and regulations
- Winery policies
- Border crossing requirements
- Valid travel documentation

## 10. Liability Limitations

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Baja Epicurean Experiences acts as a curator and coordinator of travel experiences involving independent suppliers including wineries, restaurants, hotels and transportation providers.

While we carefully select trusted partners, Baja Epicurean Experiences cannot be held responsible for:

- Supplier operational changes
- Delays
- Accidents
- Weather disruptions
- Lost or stolen belongings
- Personal injury
- Border crossing delays
- Force majeure events beyond reasonable control



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## 11. Photography & Marketing

During experiences, photographs or video content may occasionally be captured for promotional or marketing purposes.

Guests who prefer not to appear in promotional content may notify Baja Epicurean Experiences in advance.

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## 12. Privacy & Confidentiality

Guest information provided during the booking process will be treated with discretion and used exclusively for reservation coordination, travel planning and communication related to the experience.

Personal information will not be sold or shared outside operational suppliers necessary to coordinate reservations and services.

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## 13. Final Statement

At Baja Epicurean Experiences, our goal is to create seamless, meaningful and unforgettable journeys through the heart of Baja Wine Country.

These Terms & Conditions are intended to protect both our guests and our ability to provide exceptional hospitality, personalized service and carefully curated experiences.

# Baja Epicurean Experiences

Curated journeys through the heart of Baja Wine Country.

[www.bajaepicurean.com](http://www.bajaepicurean.com)

